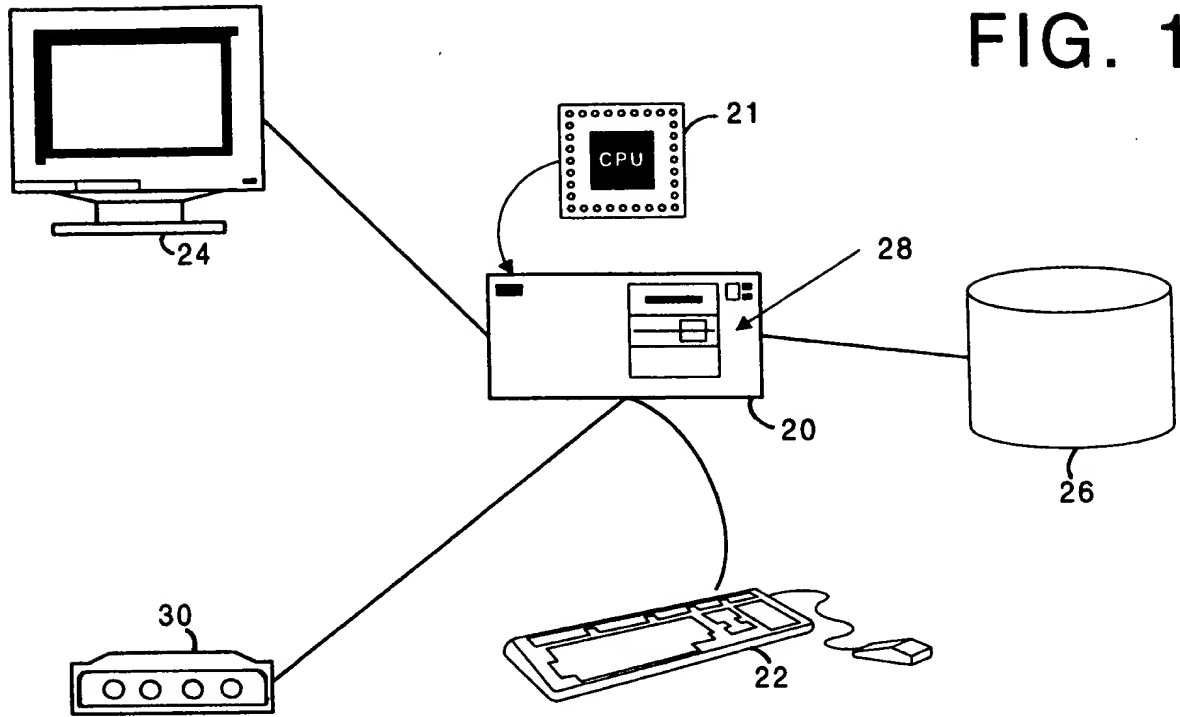
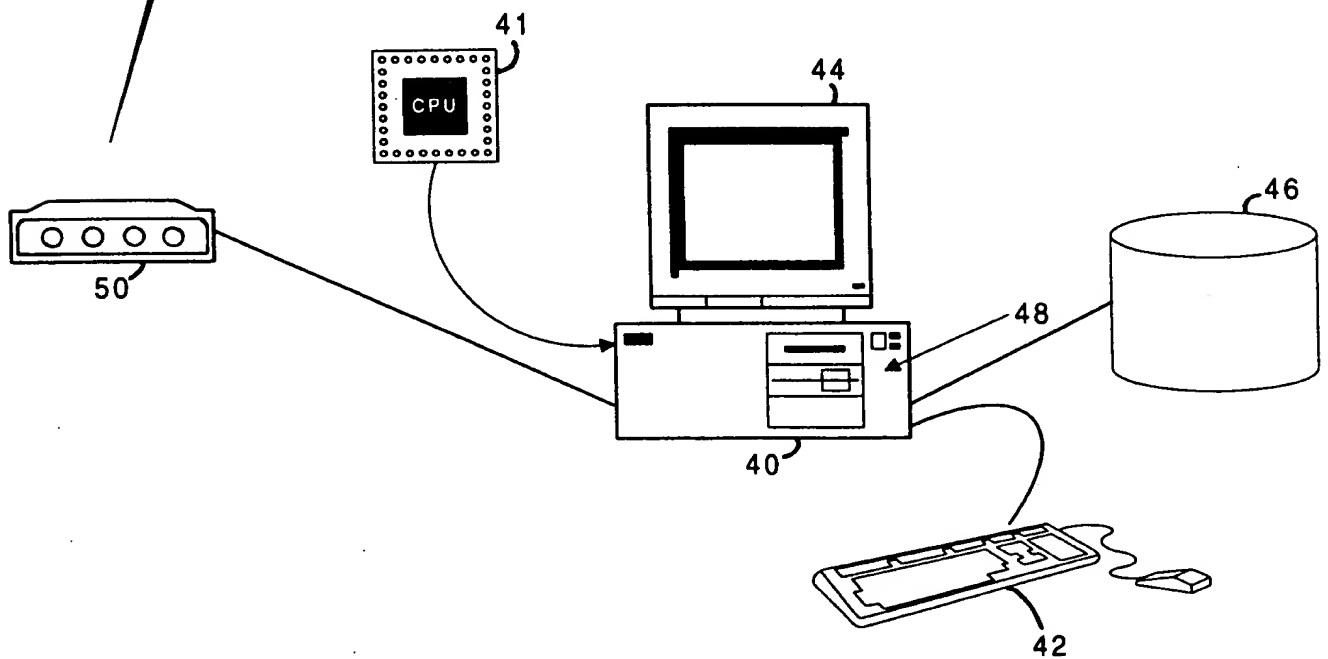


FIG. 1



Typical Local Site

Typical Simple Remote Data Recovery Facility



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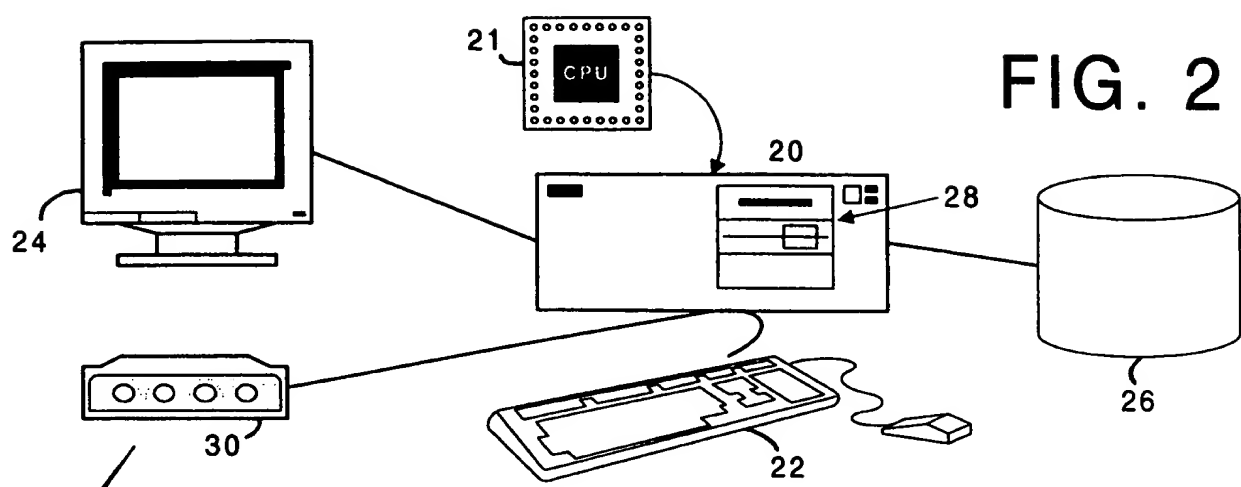


FIG. 2

Typical Local Site

Typical Complex Remote Data Recovery Facility

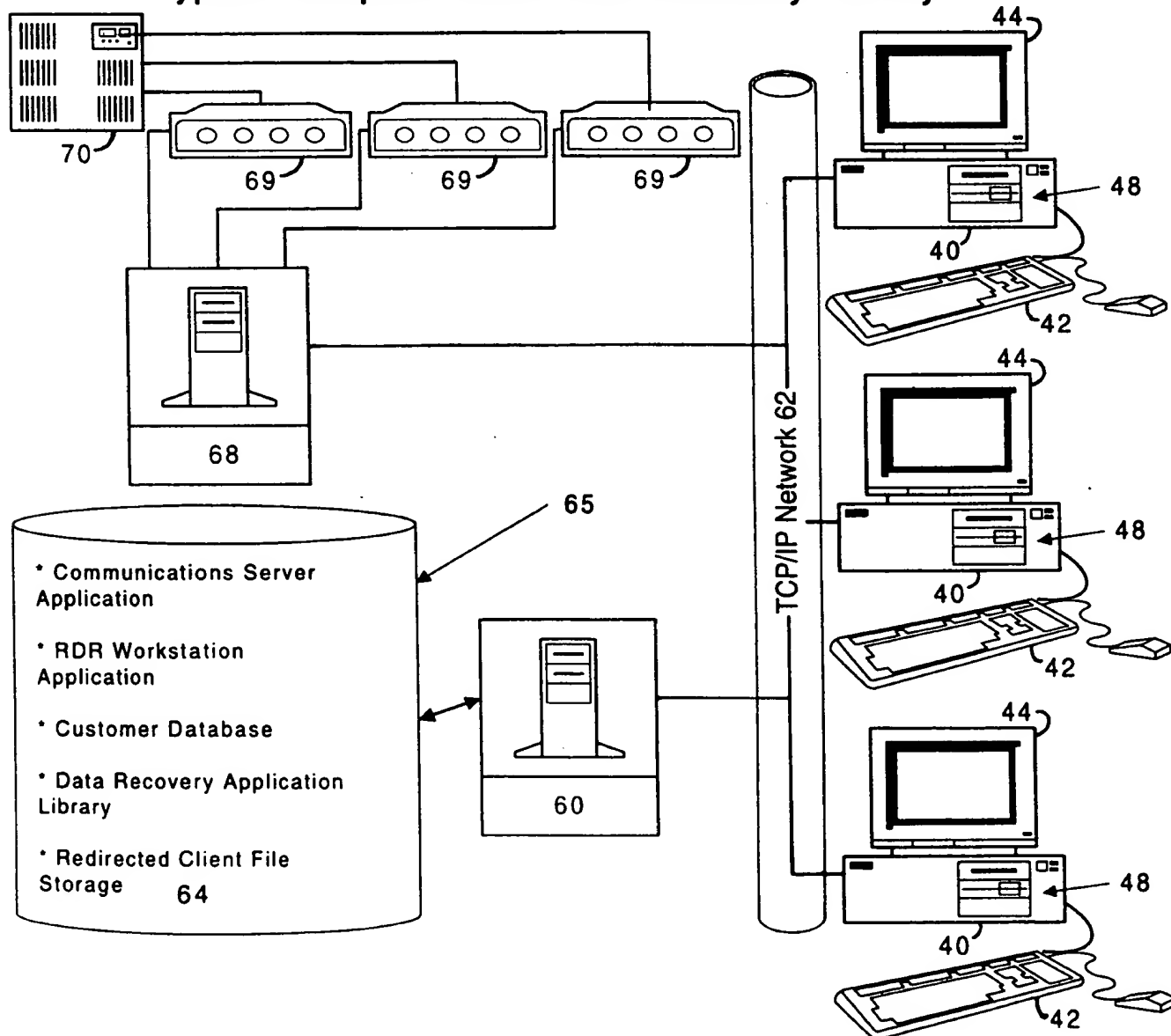
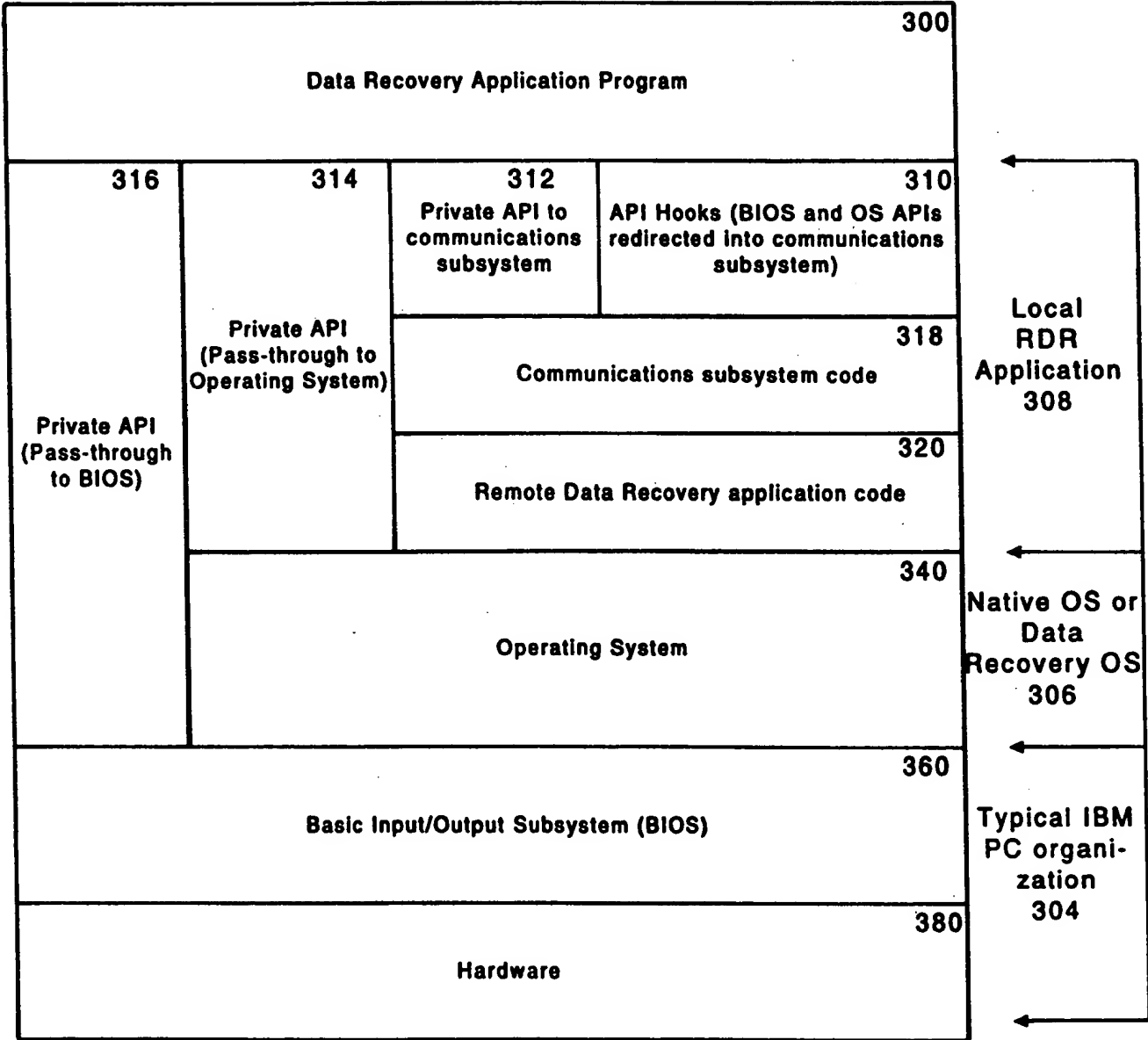
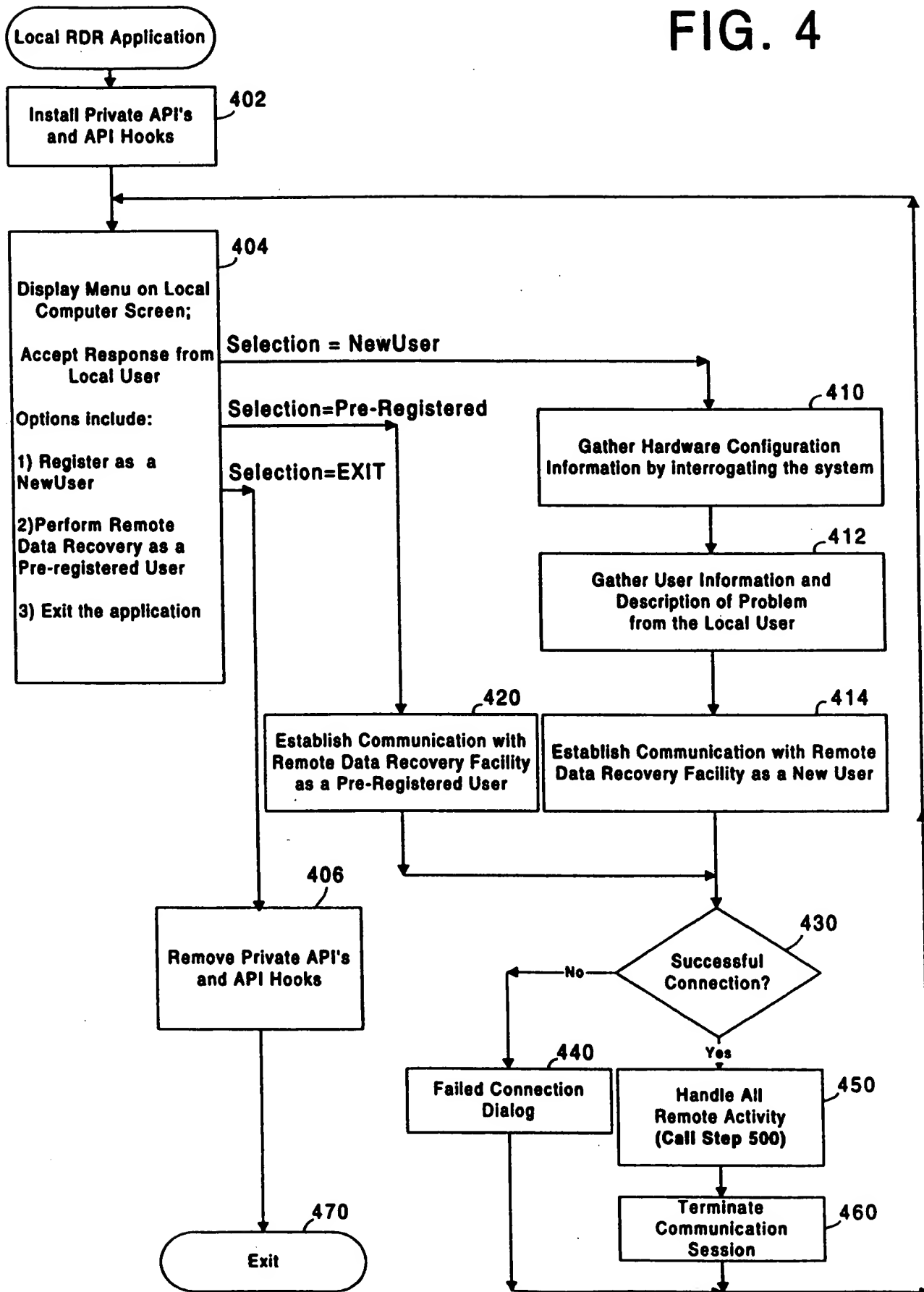


FIG. 3



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FIG. 4



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FIG. 5

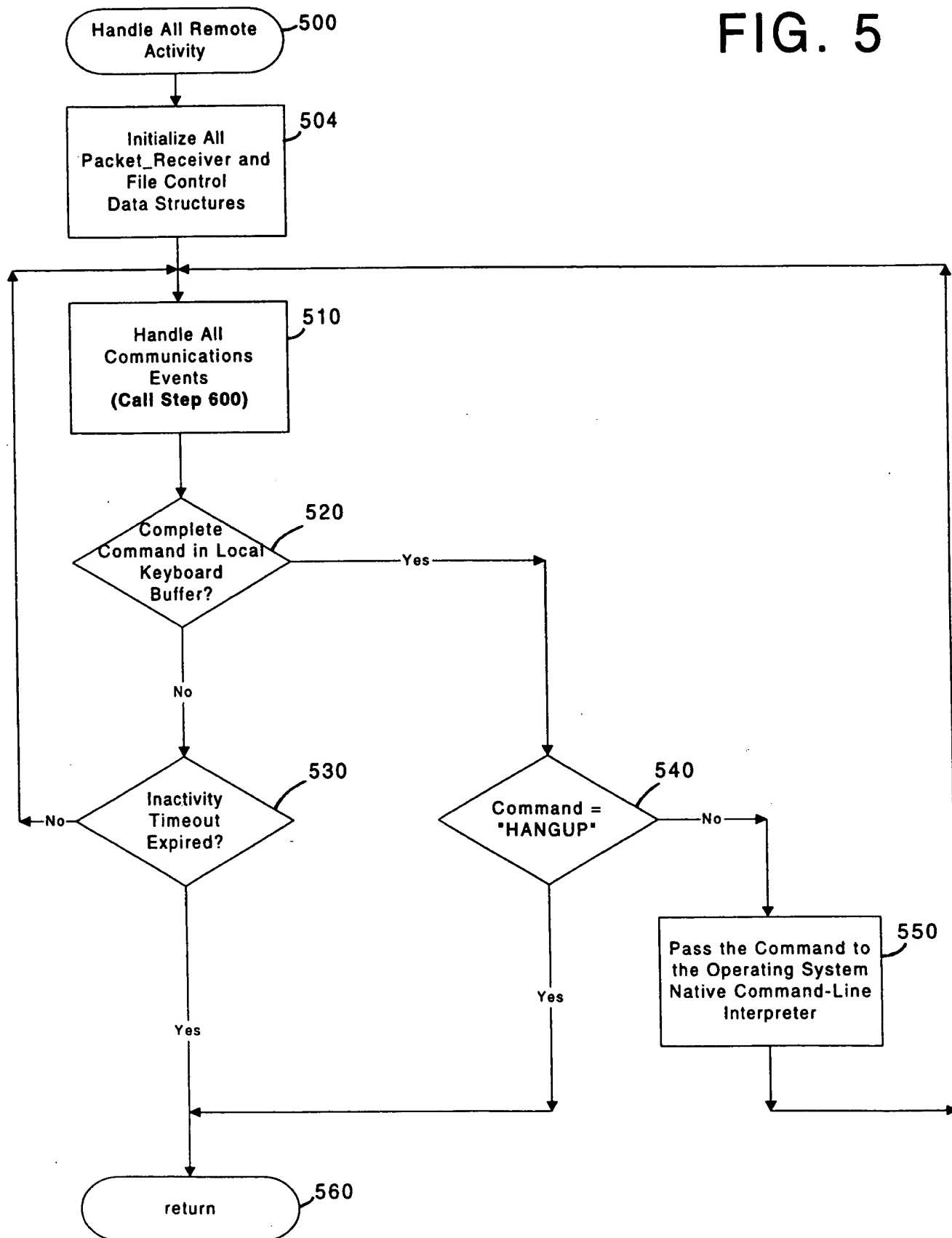
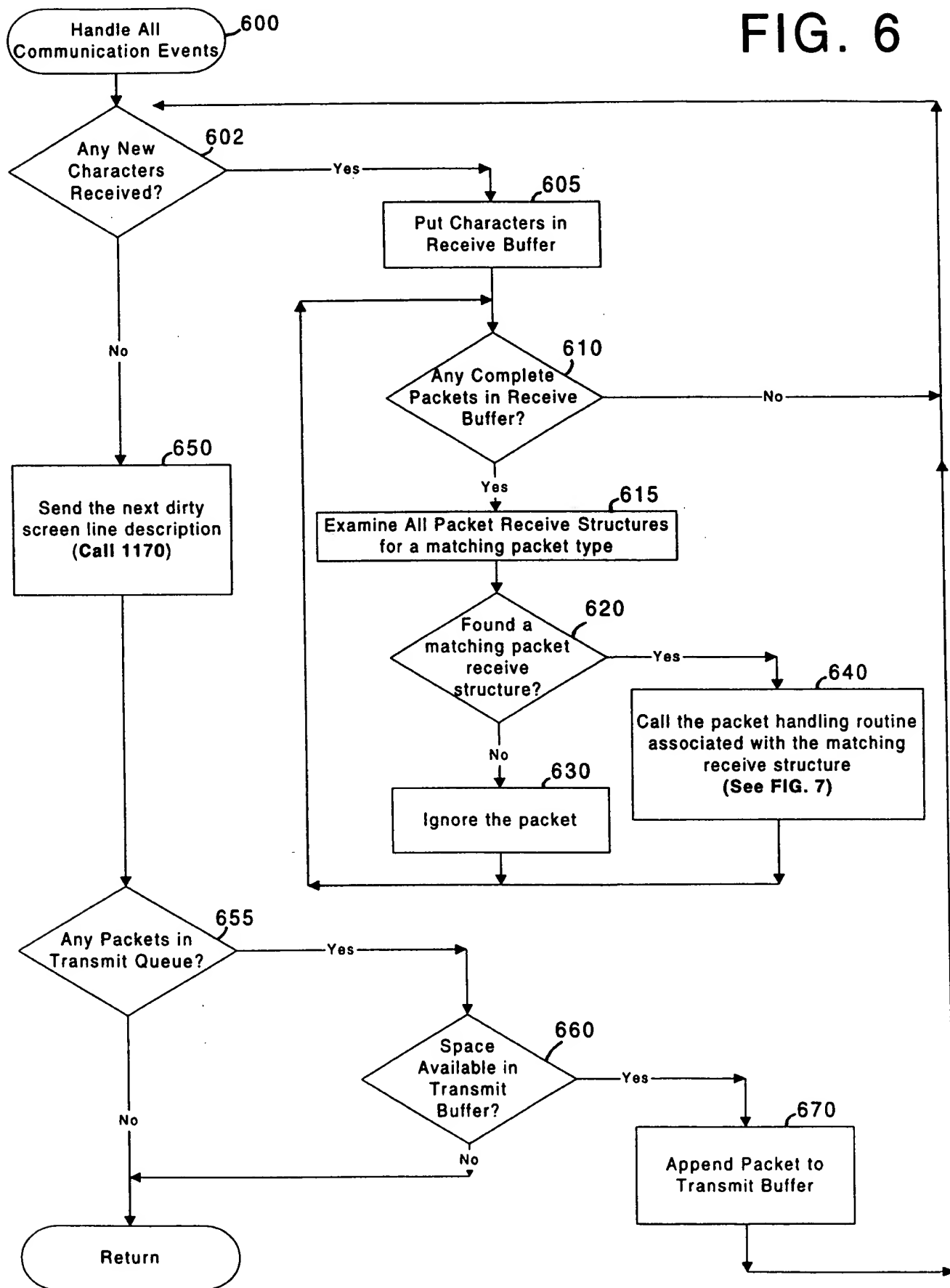
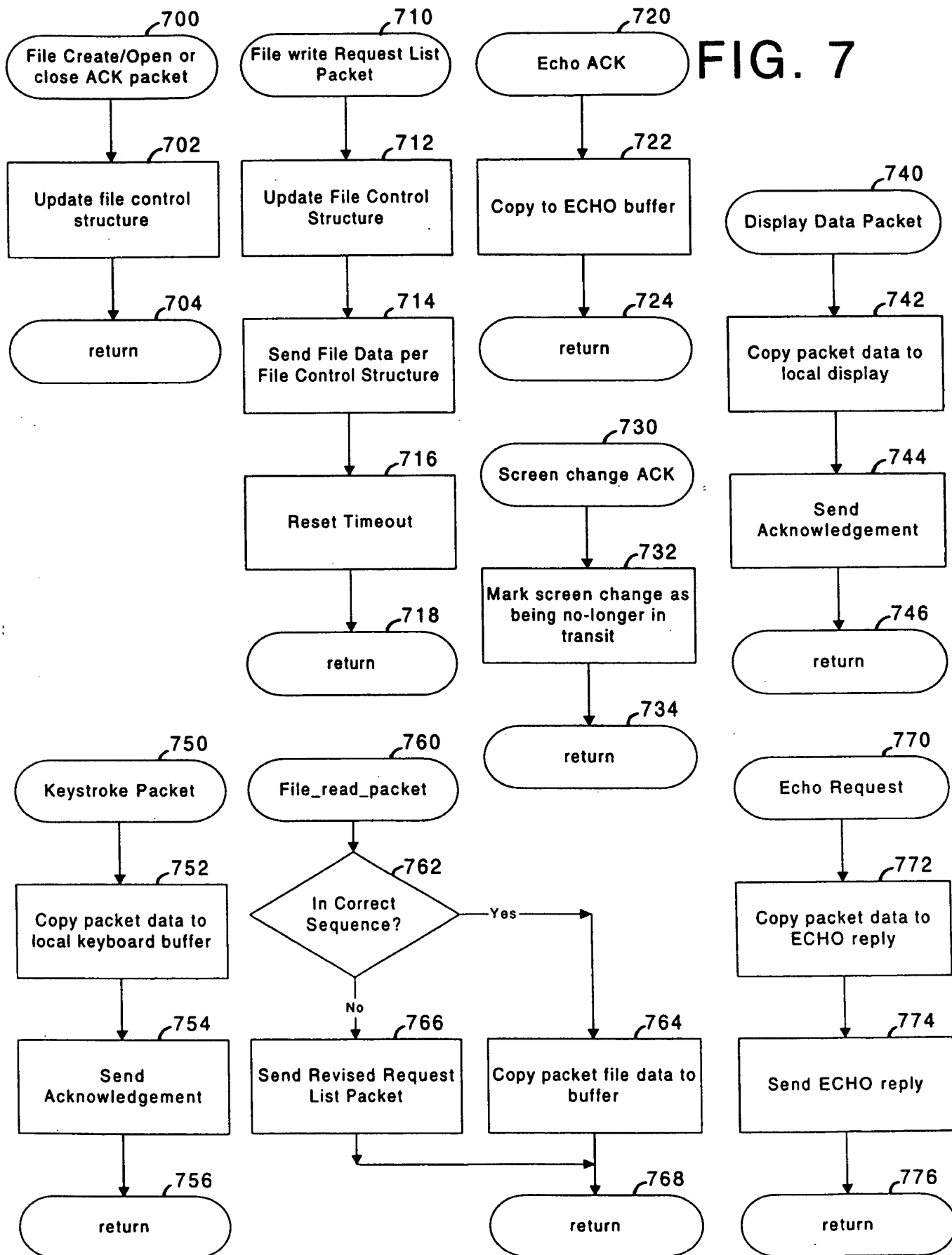


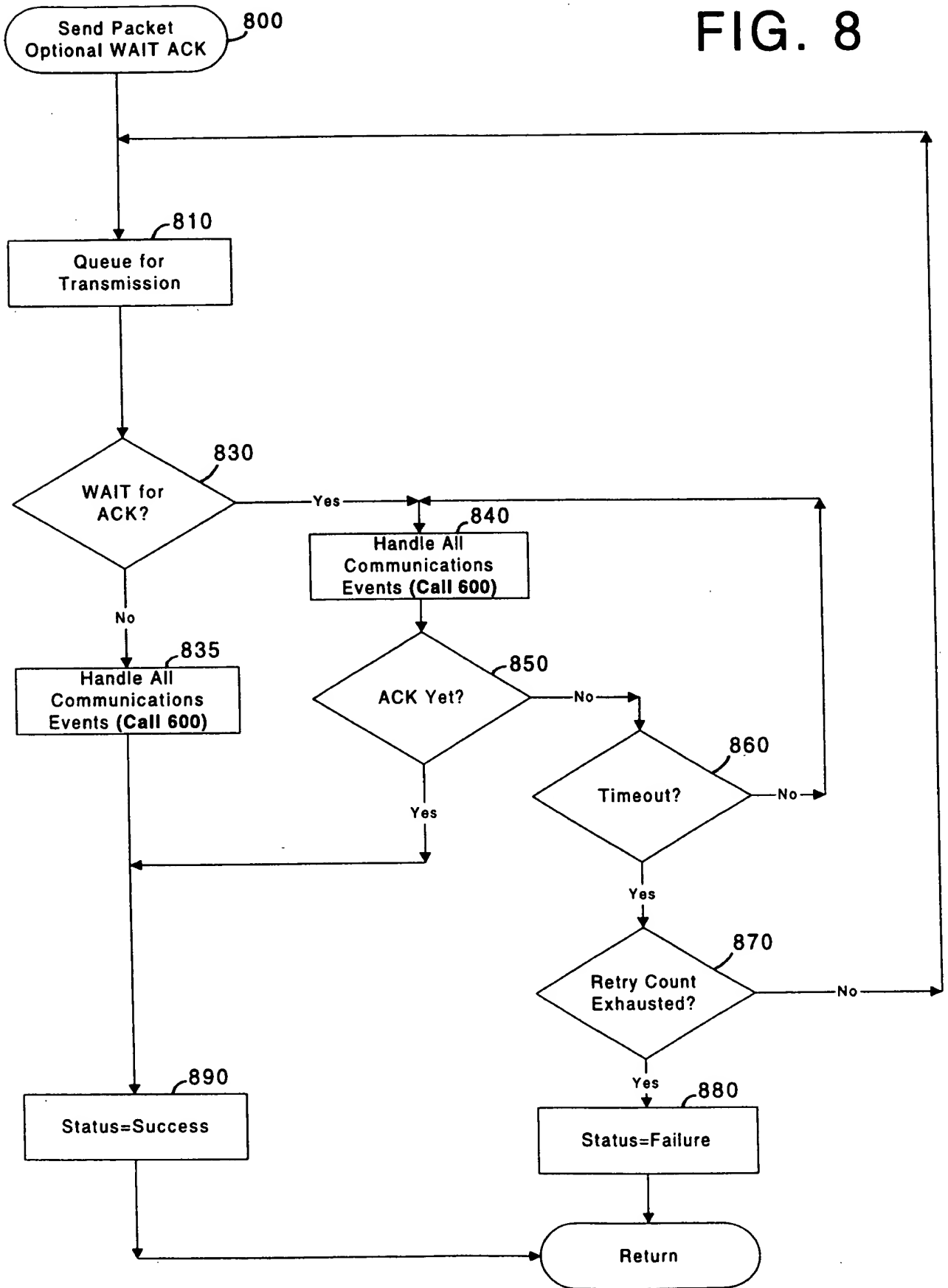
FIG. 6





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FIG. 8



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FIG. 9

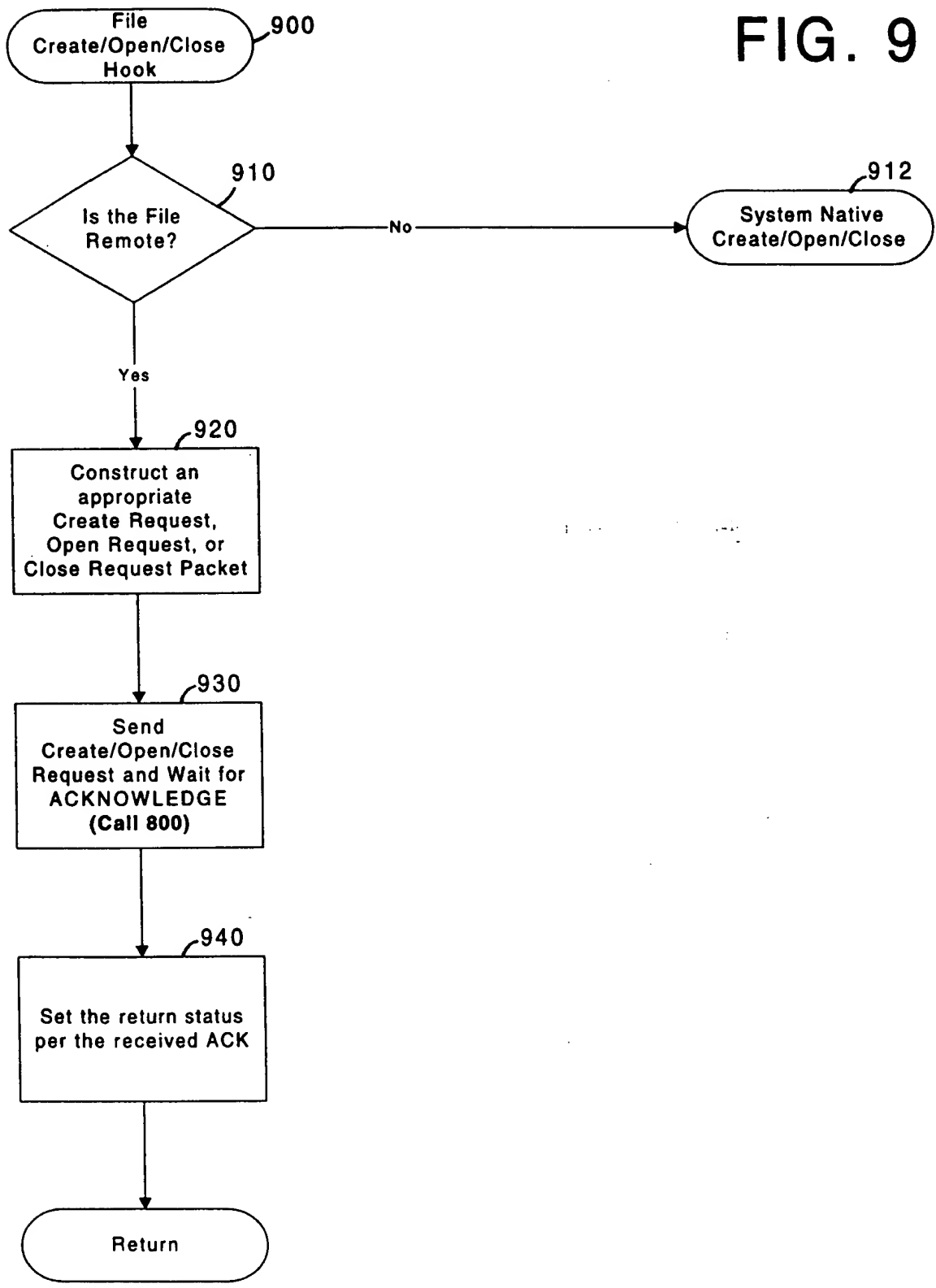
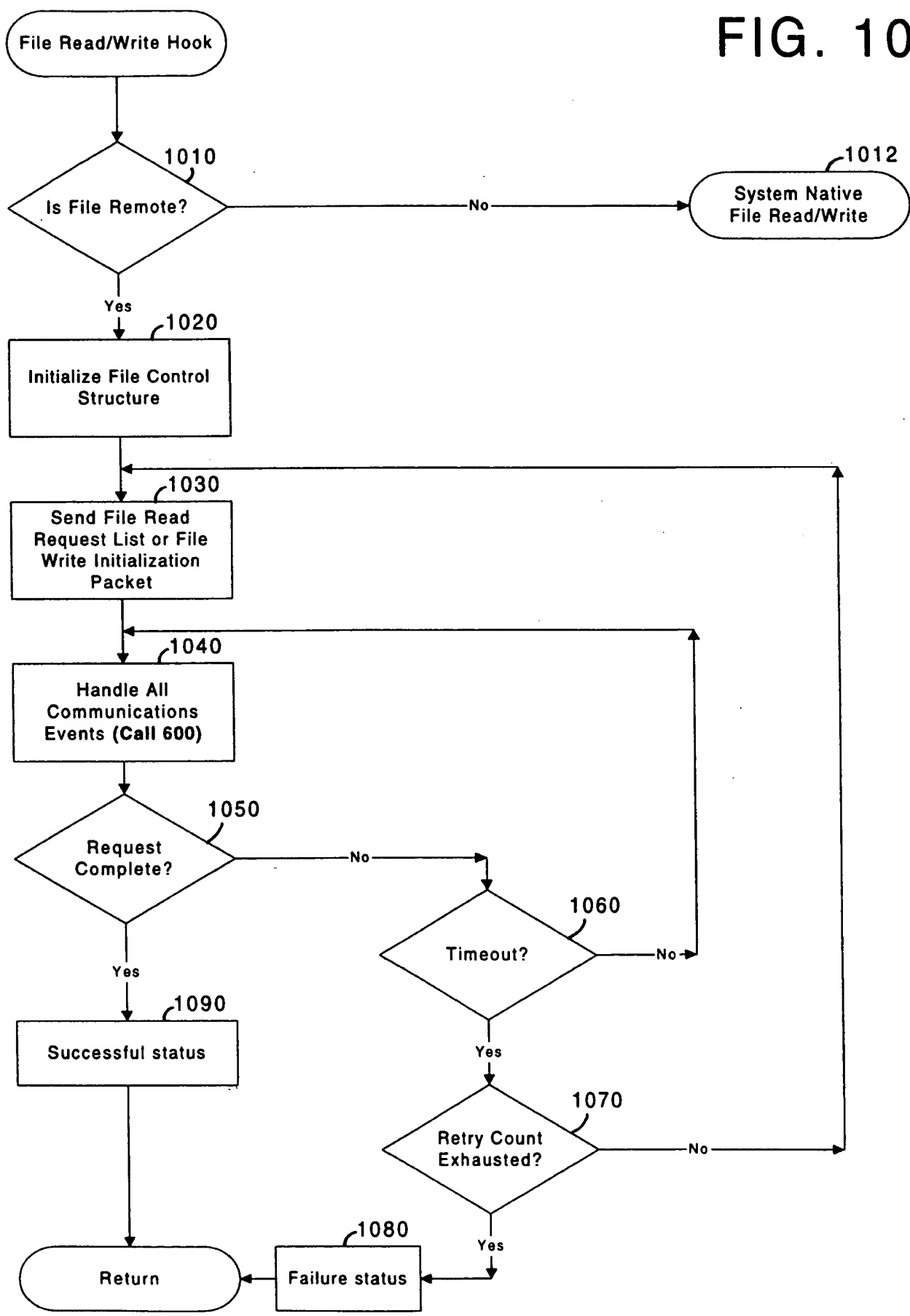


FIG. 10



000240 65402960 09620459 072000

FIG. 11

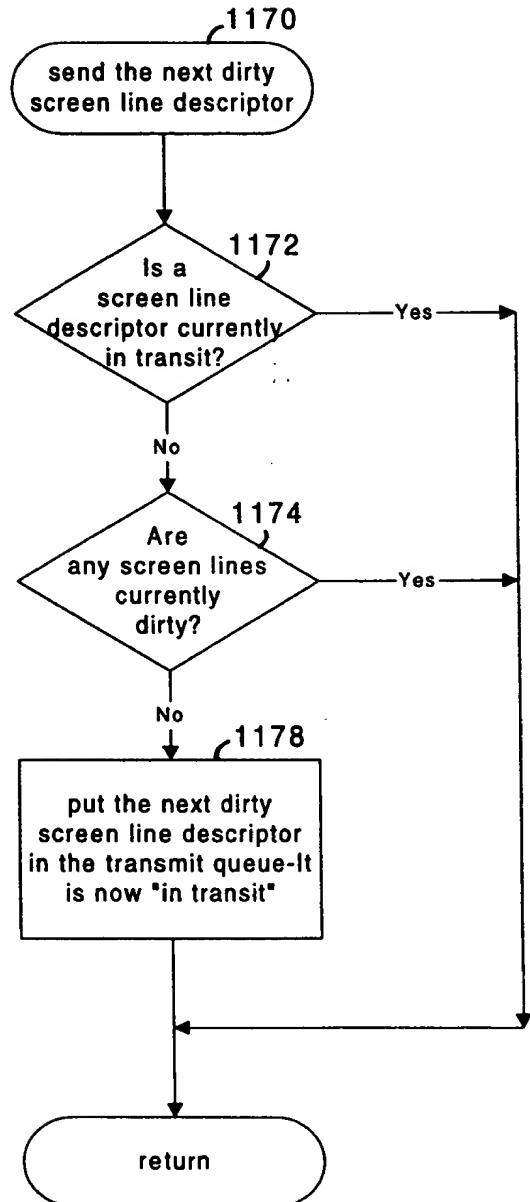
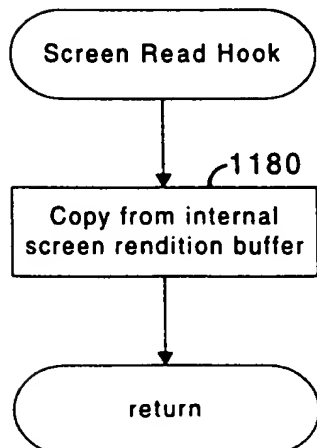
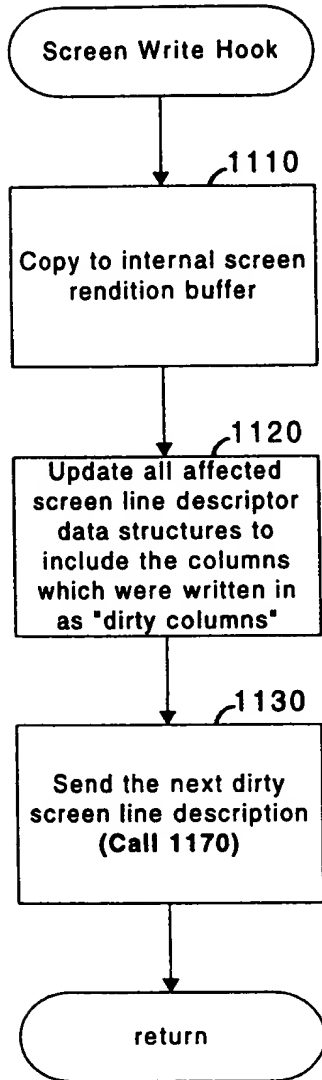
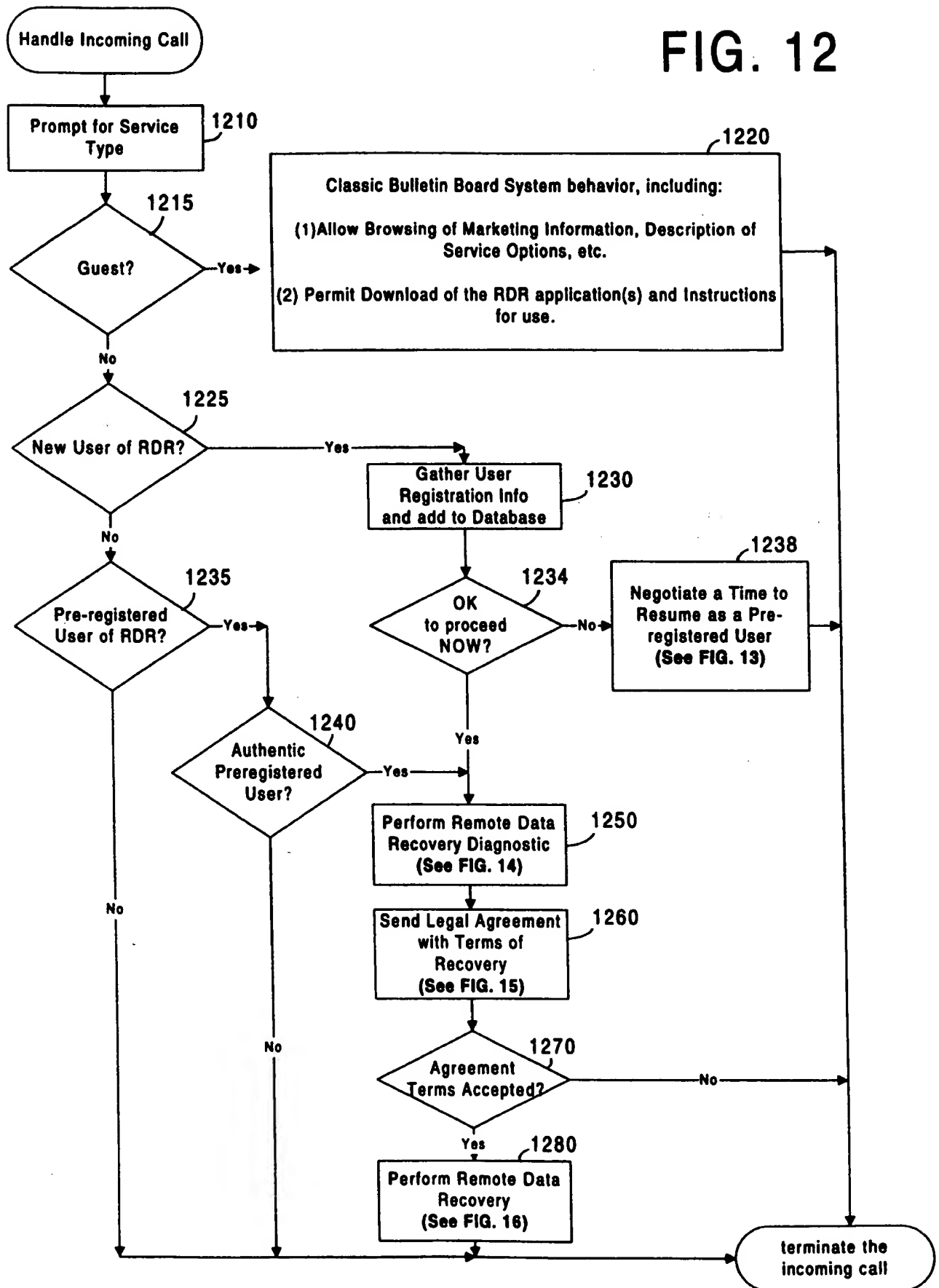
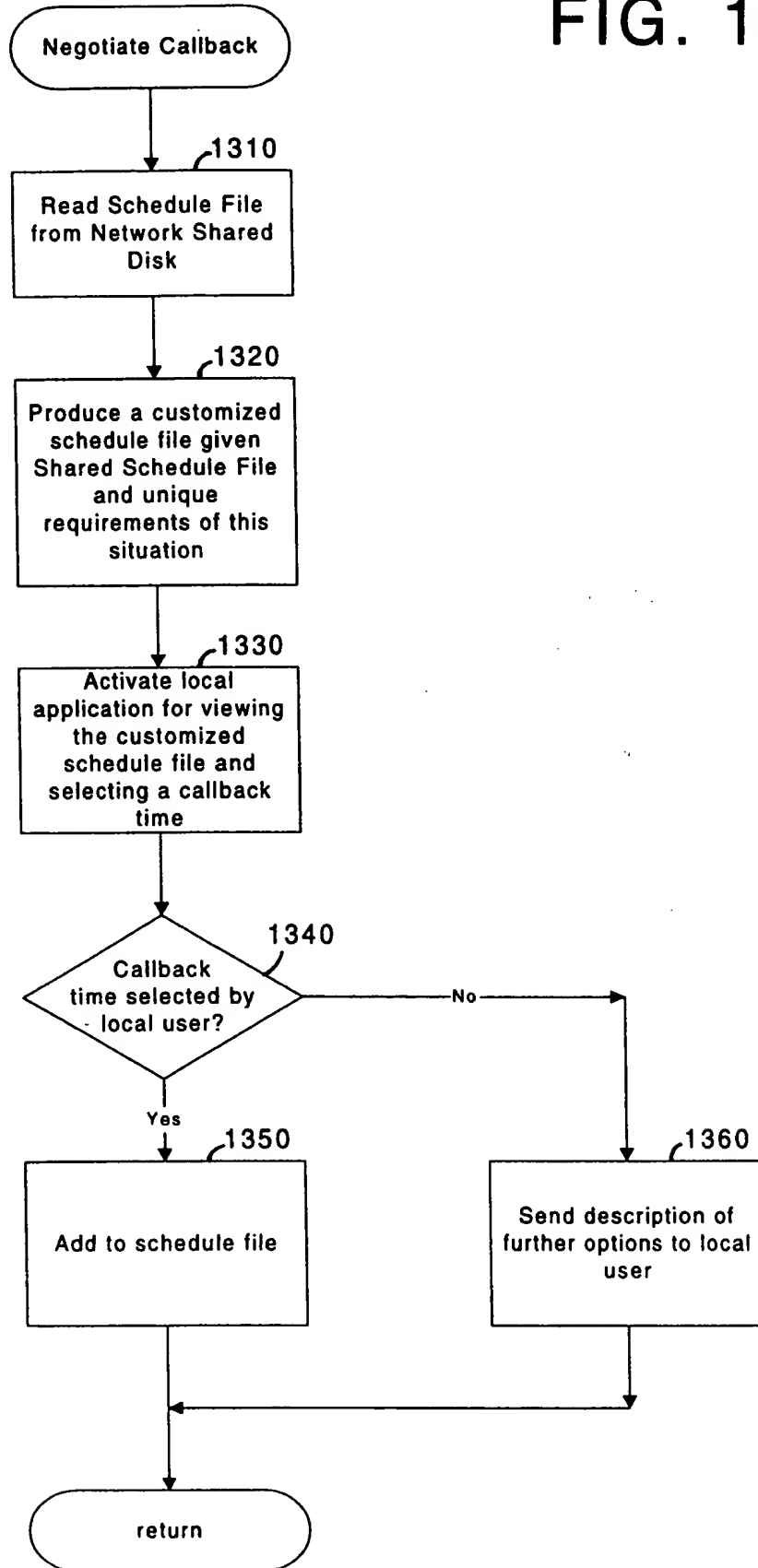


FIG. 12



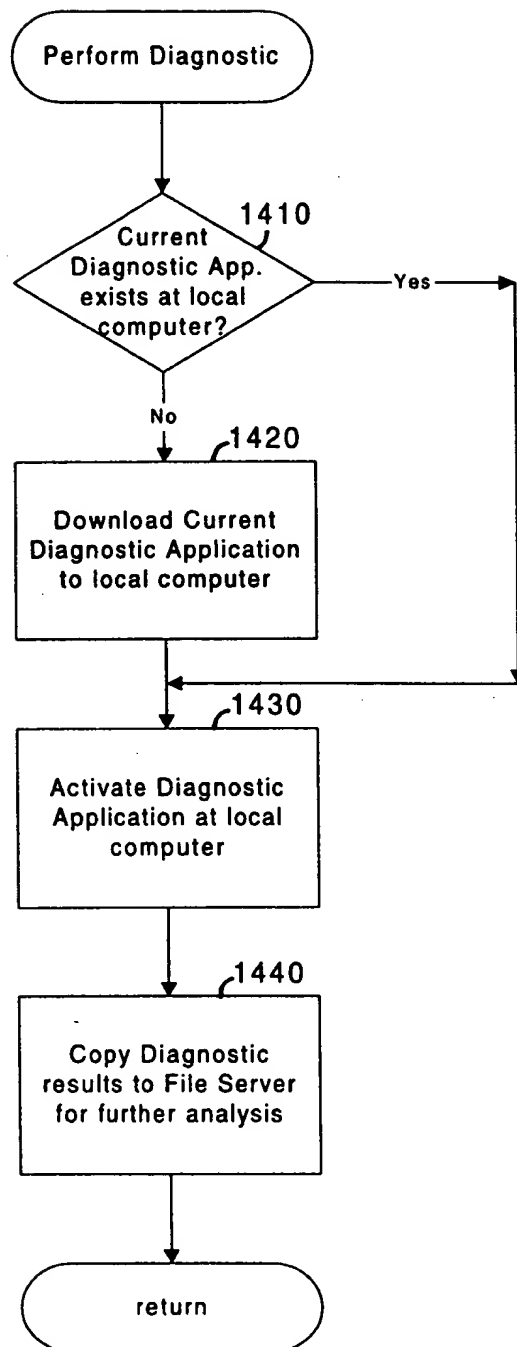
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FIG. 13



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FIG. 14



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FIG. 15

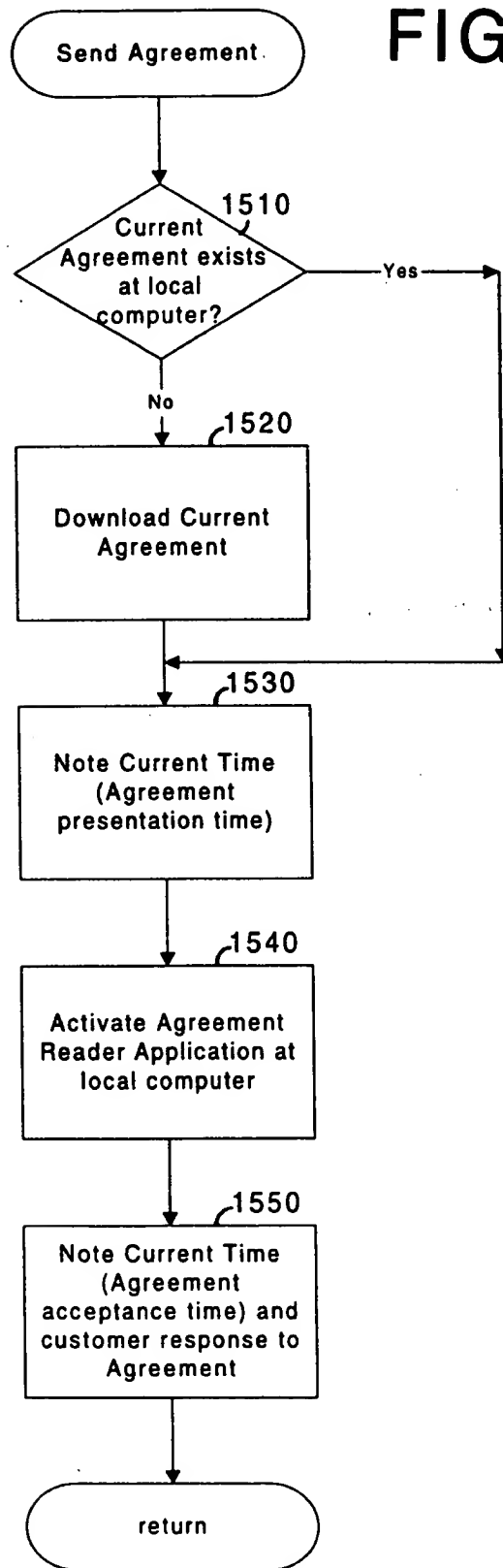
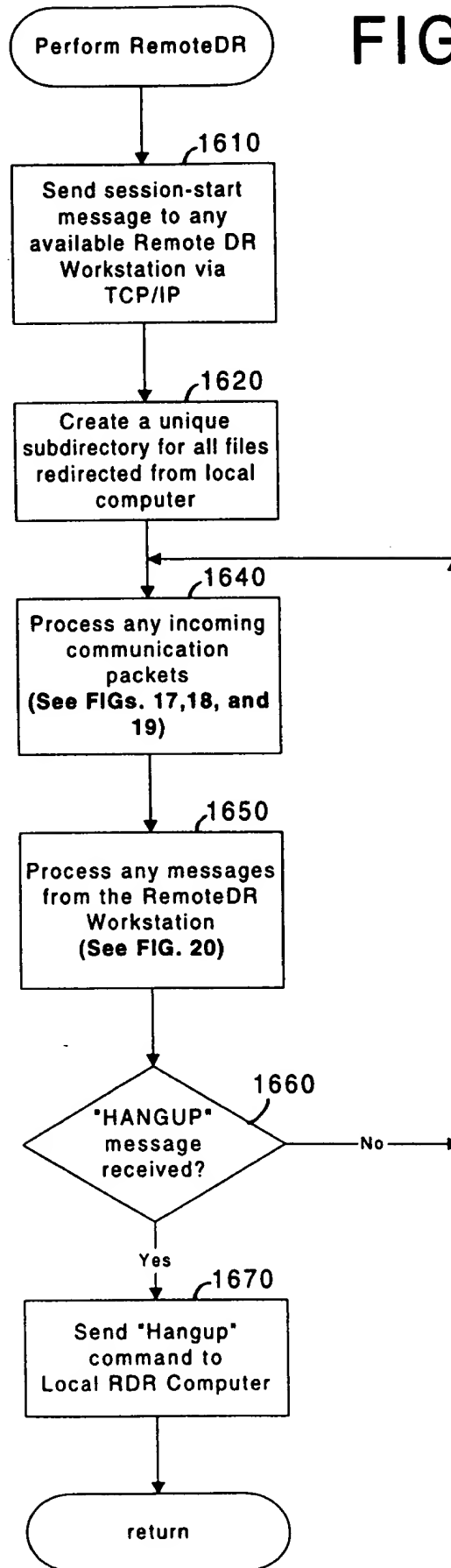
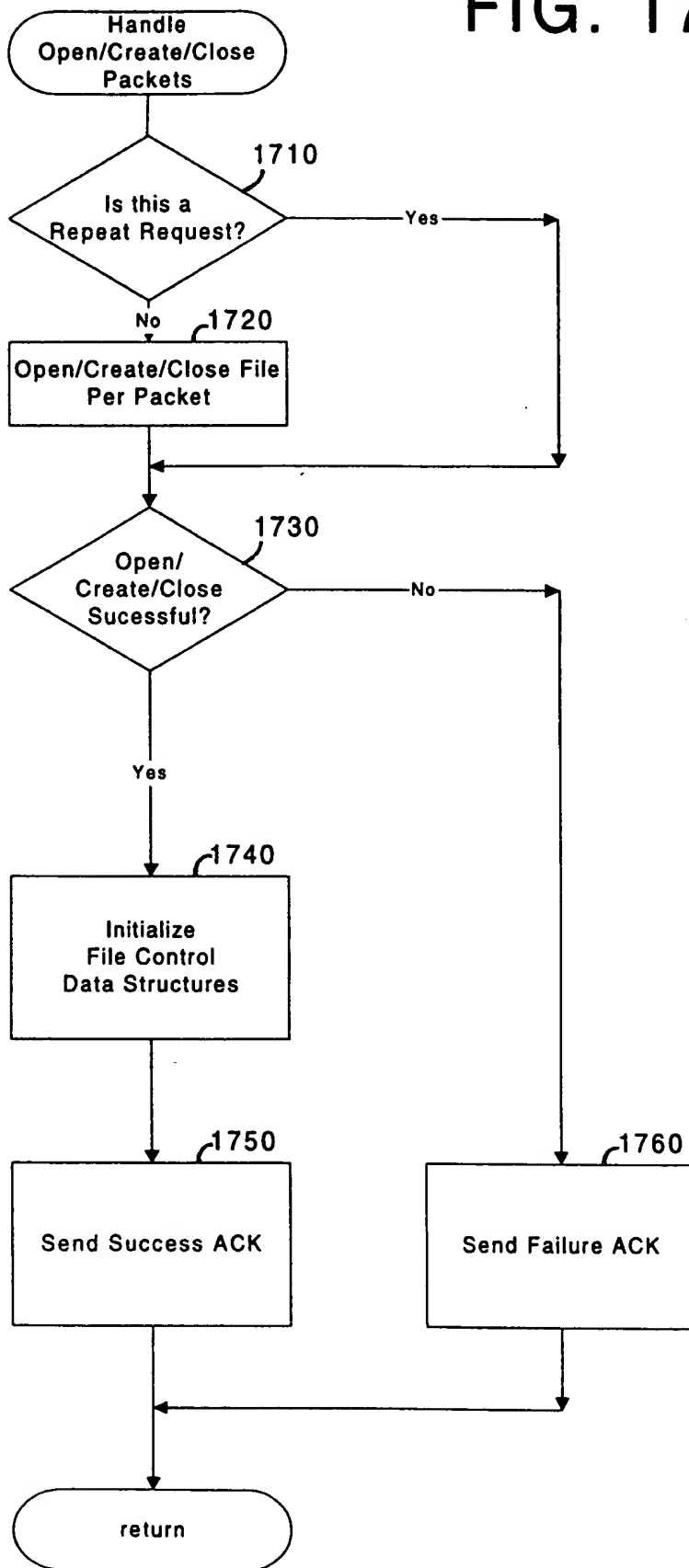


FIG. 16



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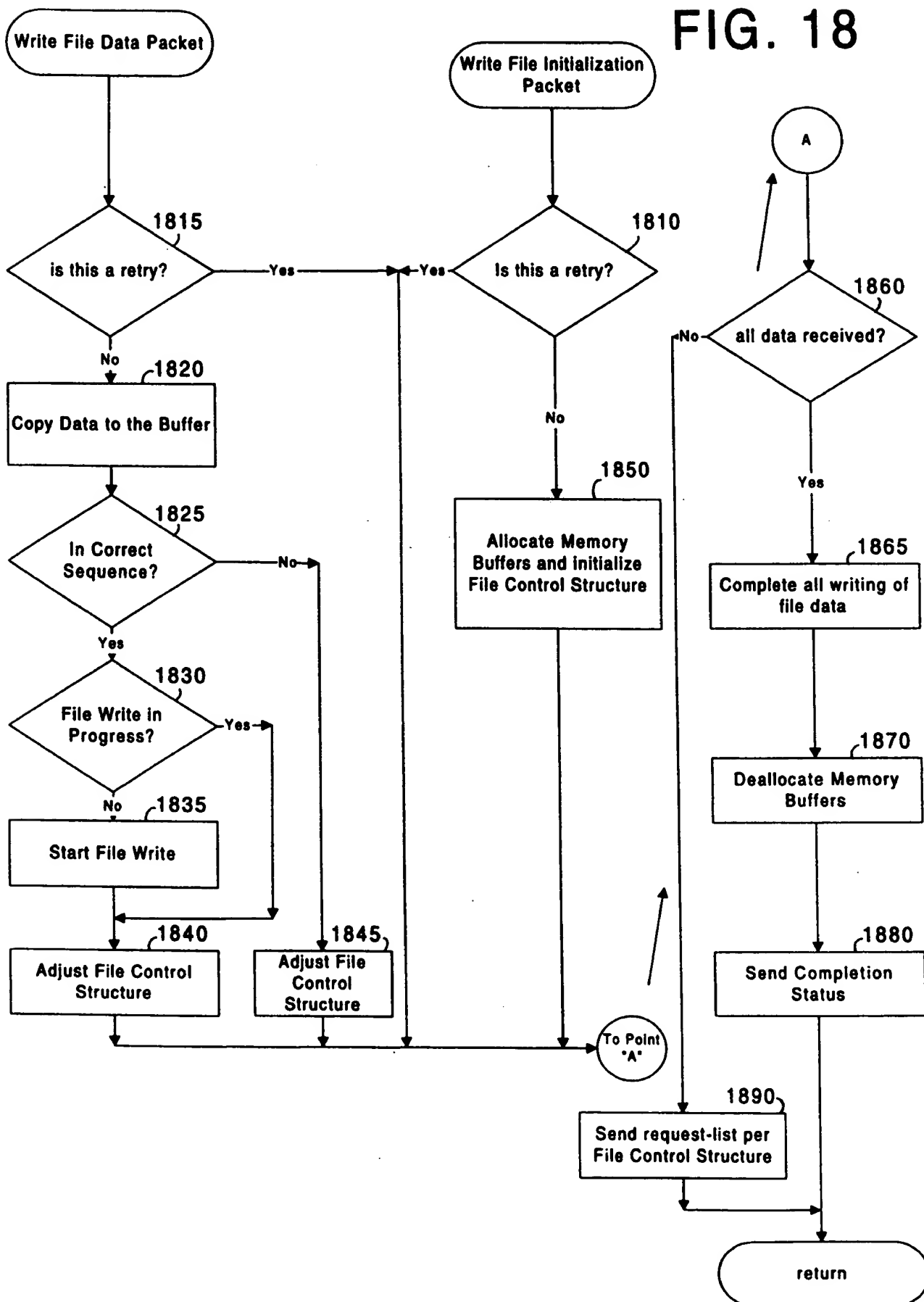
FIG. 17



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000220" 65402960

FIG. 18



000220" 65402960

FIG. 19

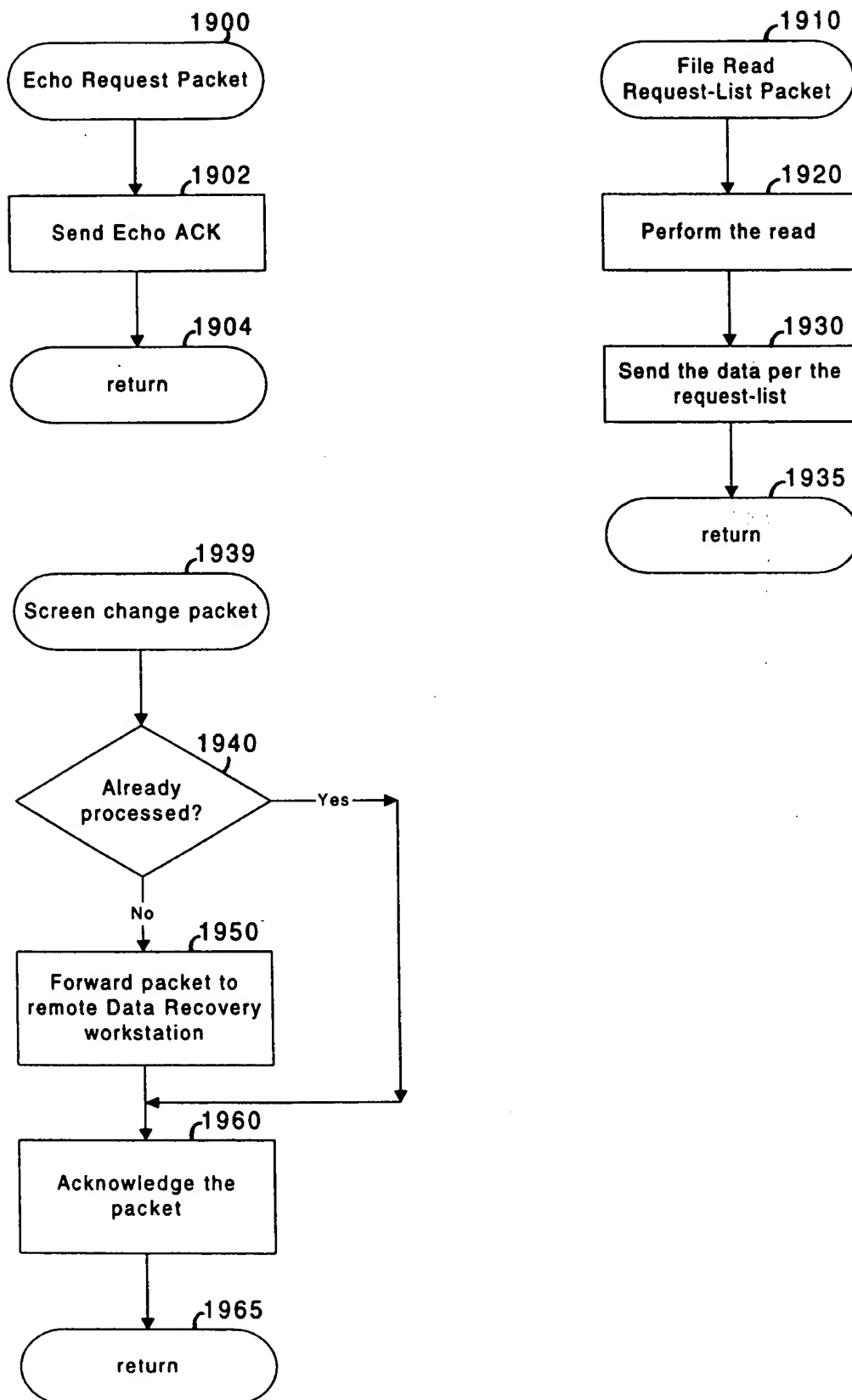
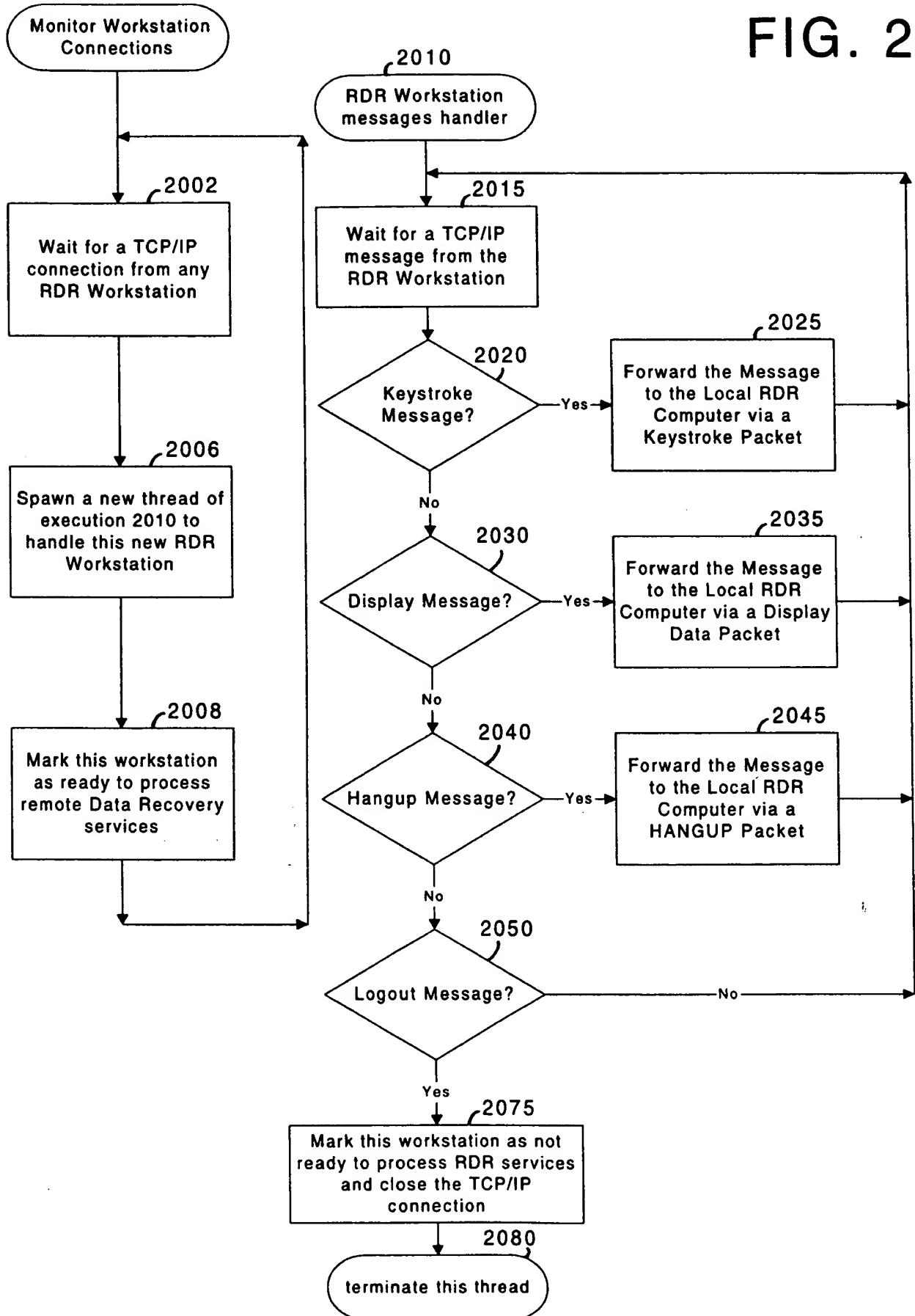


FIG. 20



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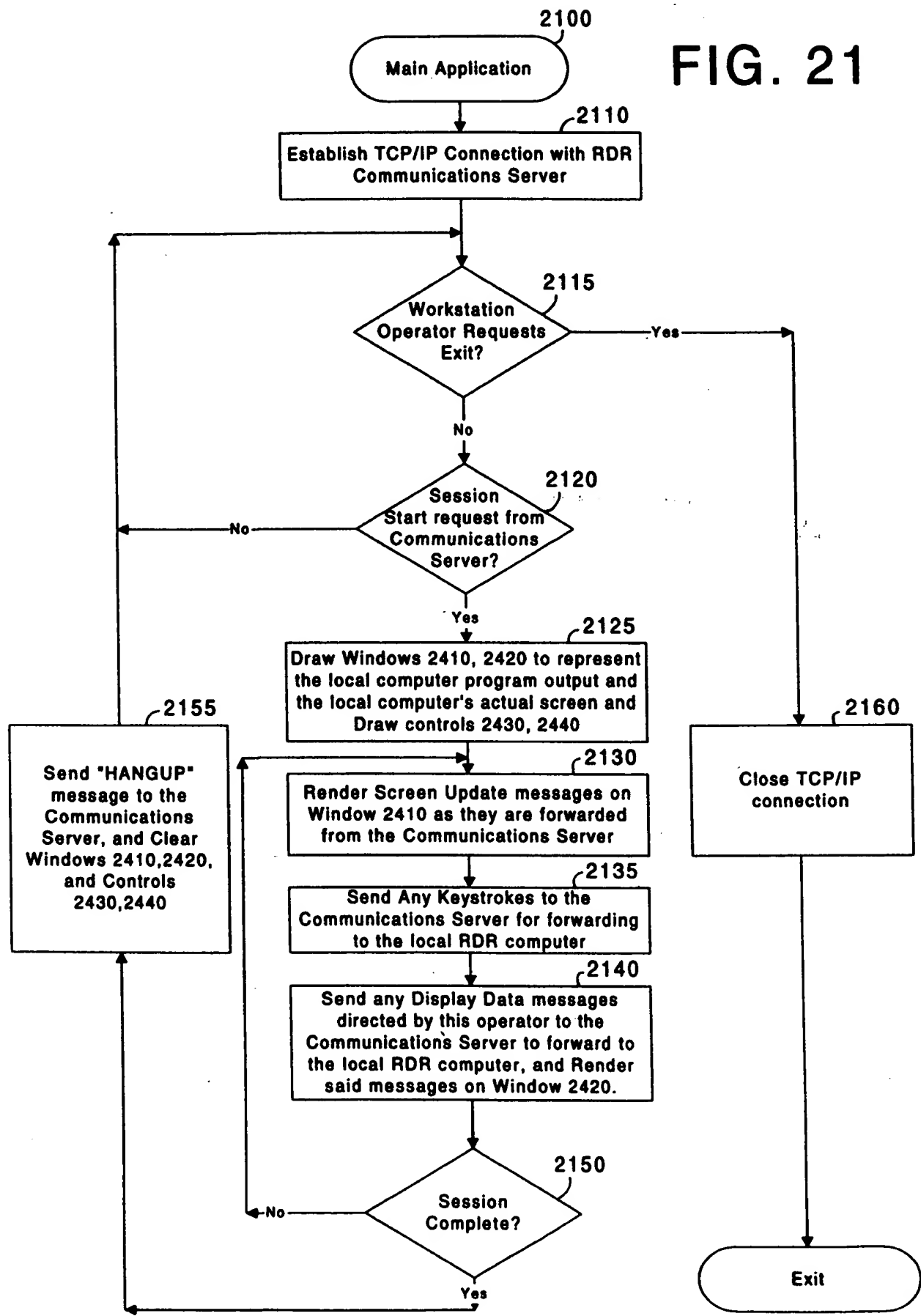


FIG. 21

FIG. 22

2210

Please enter your Personal Information:

First Name	<input type="text"/>	Last Name	<input type="text"/>
Address	<input type="text"/>		
Address	<input type="text"/>		
City	<input type="text"/>	State	<input type="text"/>
		ZipCode	<input type="text"/>
Telephone	<input type="text"/>	DataPhone	<input type="text"/>
		Fax	<input type="text"/>

2220

Please describe the circumstances of the data loss:

Please Check all boxes which describe the current situation:

- | | |
|--|---|
| <input type="radio"/> Desired Files are damaged | <input type="radio"/> Operating System does not boot |
| <input type="radio"/> Desired Files are missing | <input type="radio"/> Software Problem (describe below) |
| <input type="radio"/> Files were Inadvertently Deleted | <input type="radio"/> Other (describe below) |

Most Important
Files to Recover
☐ All Possible

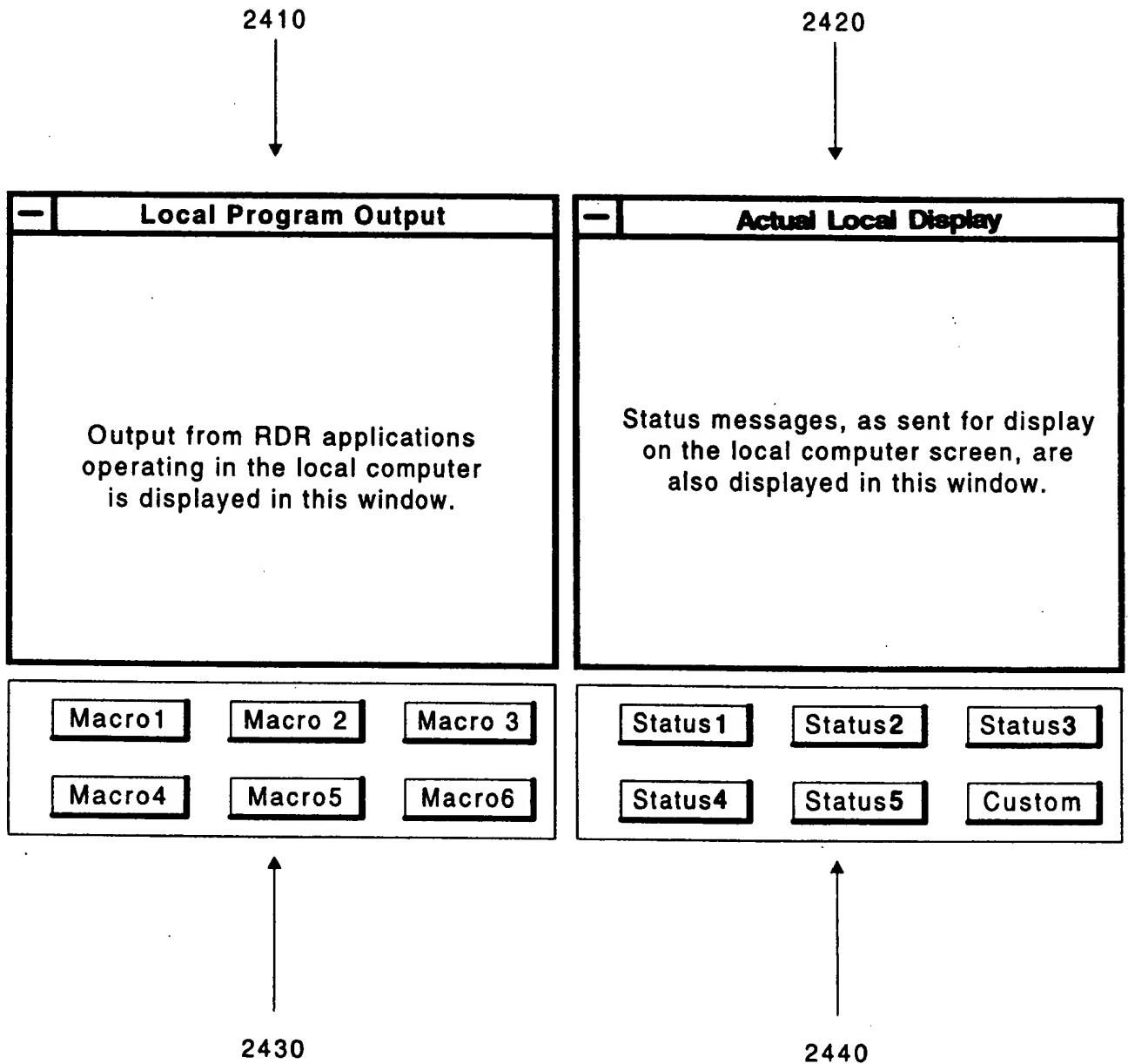
Describe Any
Recovery
Attempts Made

Any Other
Relevant
Comments

FIG. 23

Modem Status		WorkStation Status	
COMM. CHANNEL	STATUS	WorkStation IP	STATUS
COMM 1	WAITING FOR A CALL	123.45.67.01	Active Session-COMM6
COMM 2	WAITING FOR A CALL	123.45.67.02	Waiting for Start Session
COMM 3	GUEST MODE	123.45.67.03	Waiting for Start Session
COMM 4	GUEST MODE	123.45.67.04	Waiting for Start Session
COMM 5	NEW USER MODE	123.45.67.05	Waiting for Start Session
COMM 6	ACTIVE DATA RECOVERY	123.45.67.06	Waiting for Start Session
COMM 7	OFF-LINE	123.45.67.07	Waiting for Start Session
COMM 8	OFF-LINE		

FIG. 24



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FIG. 25

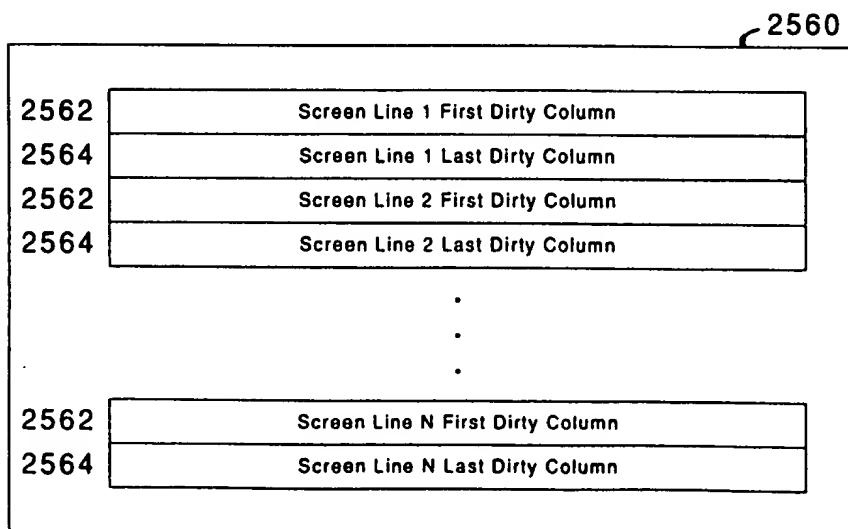
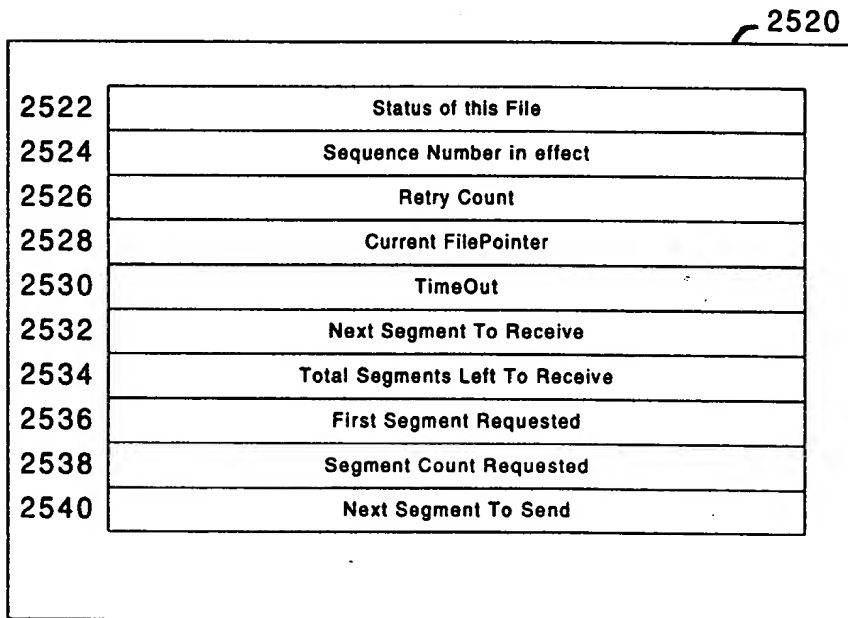
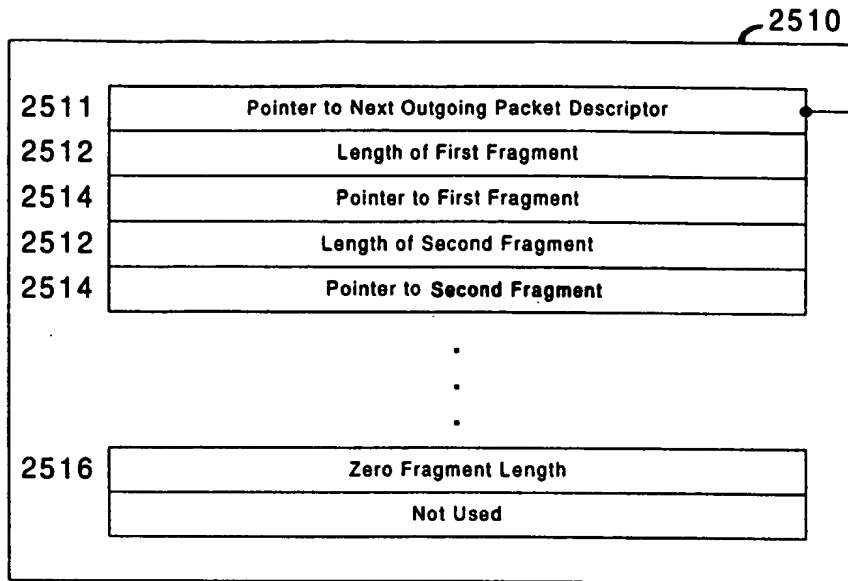
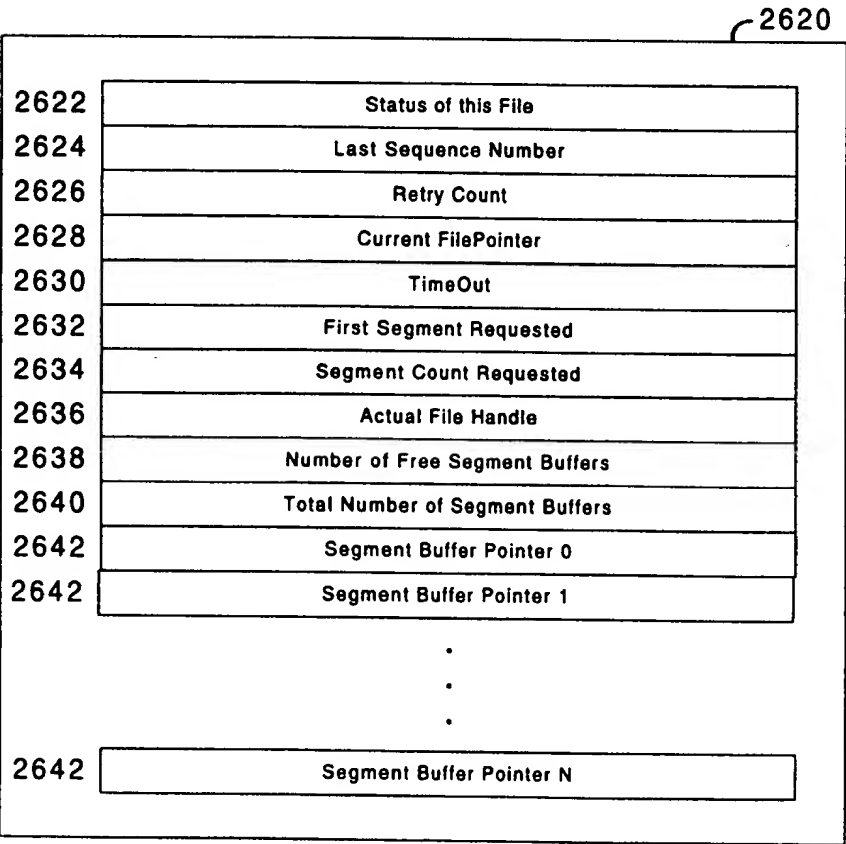
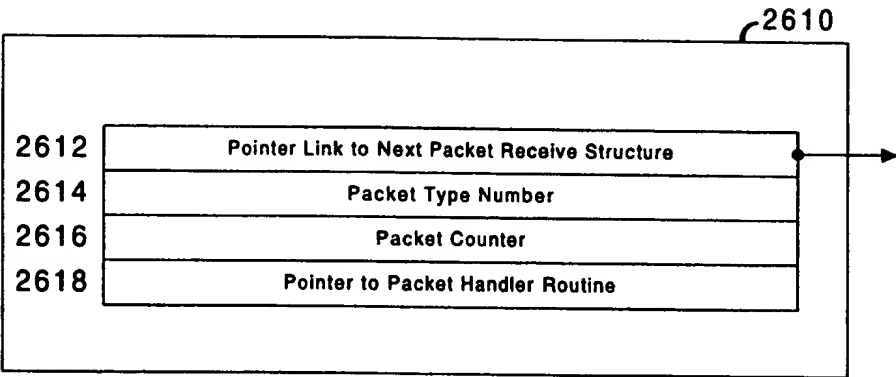


FIG. 26



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Fig. 27

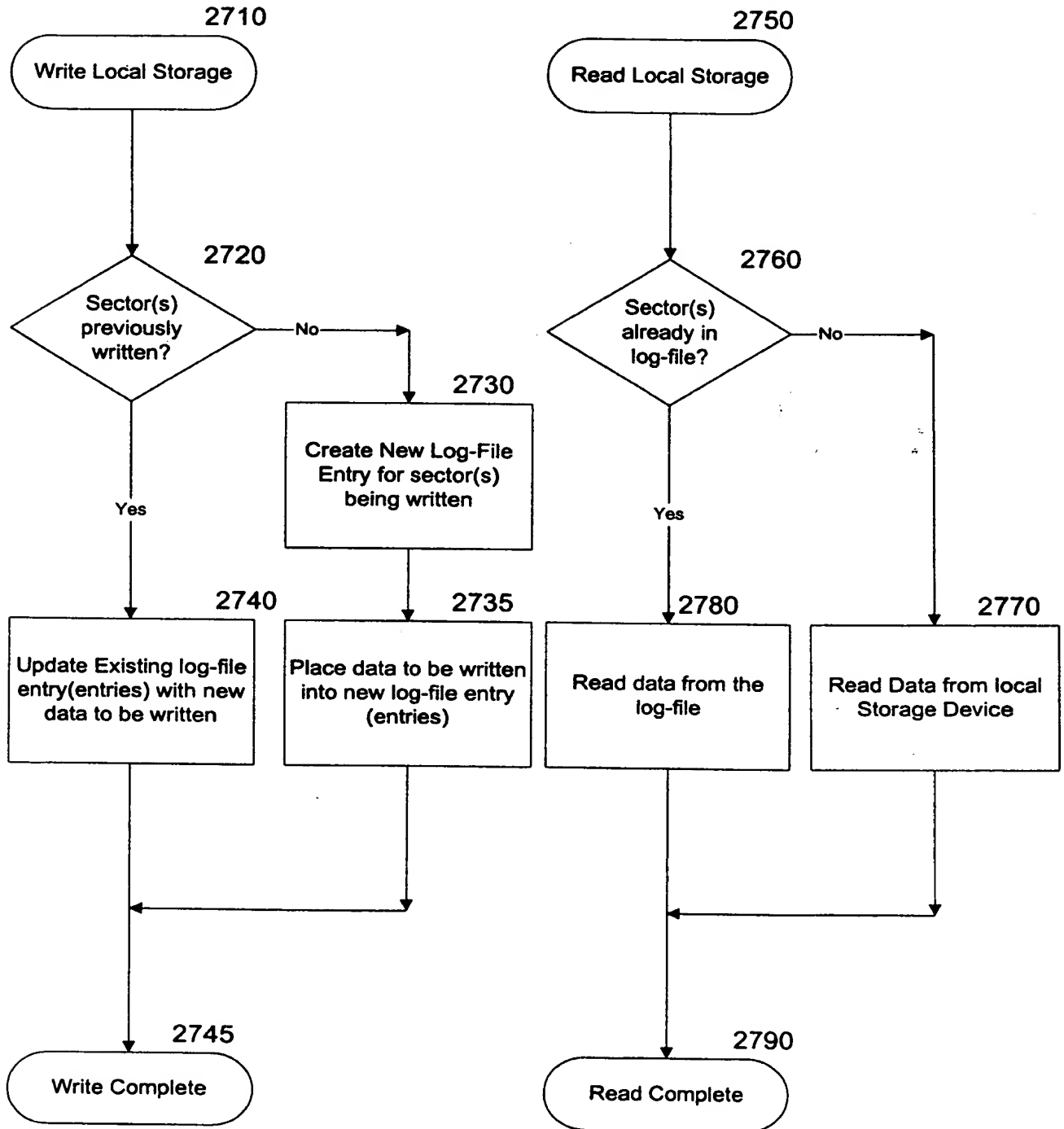


Fig. 28

